



Ethias Goes Live on Guidewire Cloud Platform, Building a Trusted Foundation for AI Innovation

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LIÈGE, Belgium--(BUSINESS WIRE)--Apr. 2, 2026-- Ethias SA and Guidewire (NYSE: GWRE) have announced that Belgian insurer Ethias has gone live on [Guidewire Cloud Platform](#), marking an important milestone in the modernisation of its core systems.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20260401445847/en/>

By adopting Guidewire Cloud Platform, Ethias gains the proven durability of Guidewire core systems together with a scalable, secure, and continuously updated cloud operating model. This foundation will help Ethias increase business agility, support ongoing innovation, and adopt AI capabilities more efficiently and at scale over time.

The implementation was delivered in collaboration with [Guidewire PartnerConnect](#) Consulting Global Premier Partner [Deloitte](#), Ethias' IT subsidiary [NRB](#), and [Guidewire Professional Services](#).

Luc Kranzen, Chief Claims & Delight Officer at Ethias, said: "This is a major step in how we handle claims at Ethias. Behind the technology, the objective is simple: to process files faster, more smoothly and with greater consistency for our customers. This new platform gives our teams the tools to work more efficiently and to focus on what really matters: supporting people when they need us most. I would like to thank all our teams and partners who made this transformation possible. It opens the door to further innovation, including the progressive integration of AI to enhance both efficiency and service quality."

David Phull, Group Vice President, Guidewire, said: "Innovation is central to Ethias' strategy, and I'm proud Guidewire is helping Ethias modernise claims and elevate the claims experience for clients across Belgium. With Guidewire Cloud Platform, Ethias can accelerate claims processing, while building on its strong foundations to further enhance consistency and deliver high-quality outcomes for its customers."

Olivier Lallemand, Chief Business Officer, NRB, said: "We are proud to have supported Ethias in the successful transition to Guidewire Cloud. This achievement reflects strong collaboration between Ethias, Guidewire, Deloitte, and NRB, and highlights the collective ability of all partners to deliver end-to-end modernisation while embracing modern cloud standards."

Sabri Mzah, Operations, Industry & Domain Solutions Leader, Deloitte Belgium, said: "This go-live shows what's possible when a client, a solution provider, and an integrator operate as one team. Together with Ethias, NRB, and Guidewire, we delivered the program on time, on scope, and within budget, without compromising quality. The solution is already delivering measurable improvements in performance, automation, and business capabilities, and it provides a strong foundation for what we can achieve next. It also reinforces a proven approach for accelerating similar P&C core transformations."

About Ethias

Ethias is Belgium's 3rd largest in Life and Non-Life insurer. Ethias is recognised for its unique business model focused on direct, digital and public services, the commitment of its 1,900 employees, the trust of its clients (about 1,330,674 Individual clients and over 45,708 clients in Public Bodies and Companies), more than 100 years of experience and its financial strength. With a solid group strategy, Ethias is constantly innovating to create value and meet the needs of tomorrow through among others ecosystems in areas such as health, mobility and housing. Based on its systematic phygital and socially responsible approach, Ethias is committed to being a partner for everyday life, beyond insurance, accessible to all.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 43 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers.

We are proud of our unparalleled implementation record, with 1,700+ successful projects supported by the industry's largest R&D team and SI partner ecosystem. Our marketplace represents the largest partner community in P&C, where customers can access hundreds of applications to accelerate integration, localization, and innovation.

For more information, please visit www.guidewire.com and follow us on [X](#) and [LinkedIn](#).

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